

How to ask Kai a good question

Use the checklist below for the best results.

The Kai Checklist



Briefly describe the problem

What is the core of the issue?



What happens?

What should happen according to you?



What do you expect?

What should happen according to you?



Where does the problem occur?

Specific user(s) / everyone / debtor



Since when?

For example: since today, since a certain date, or it worked before



What have you already tried?

Which steps have you already taken?



Recent changes?

Updates, settings, integrations?



Add a screenshot (if relevant)

A screenshot should show the entire screen.



This checklist also works for other questions (such as features or settings). **The clearer your question, the better Kai can help.**